

July - September 2019

What Our Customers Say . . .

After their course **100%** of customers felt motivated

Fu+ures
FOR BUSINESS

77% of learners went into work/training/education after completing one of our courses*
**based on 71 learners out of 92 who responded to our calls*

 **100%**
customers feel their course has helped them develop their employment skills



100% customers satisfied with the service they received



After working with us, **97%** of customers felt positive about what steps to take to reach their career goals



After their course **100%** of customers felt confident

100%



customers would recommend us to family and friends

“

I now feel I can move forward and get into a new career I enjoy and this is due to the support and knowledge I have received from everyone within futures. This has made me feel more confident and positive.

”

“

Everyone is incredibly friendly and supportive and the staff would give up their free time to help you further if you needed it. I would have been lost without their support.

”

“

The tips and techniques, I got from the teacher were great. My writing improved, I feel comfortable to express myself and write a different type of text, I know how to inform, instruct and persuade. The course was an opportunity to increase my confidence.

”



206

total number of customers supported this quarter